STUDENT SURVEY RESULTS

<table>
<thead>
<tr>
<th>VIEWED</th>
<th>STARTED</th>
<th>COMPLETED</th>
<th>COMPLETION RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>392</td>
<td>219</td>
<td>210</td>
<td>95.89%</td>
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</tbody>
</table>

Response Distribution
Apple continues to rule the student computing landscape.

Laptops: 99.5%
Smartphone: 99.5%
Tablet: 69%
STUDENT SURVEY RESULTS (CONT’D)

Technology questions:

- Want the use of lecture capture to include HD video plus projected material. (95%)

- Prefer more space for laptops in lieu of public workstations. (87%)

- Want to see the use of Classroom technology during class. (55%)

All classrooms have been fully upgraded over the past 3 years
THE IST SERVICE DESK

- The Technology Service Desk is located at McDonough, Room 152 -- x9284 (202-662-9284)
- The email address is lawhelp@georgetown.edu.
- Self Service at http://gulaw.sysaidit.com/Login.jsp
- The Technology Service Desk is open during regularly scheduled class hours:
  Monday - Thursday: 8:00AM-9:30PM
  Friday: 8:00AM-6:30PM
  Saturday: 8:30AM-5:00PM
- More information at http://www.law.georgetown.edu/go/ist
- Follow us on Twitter @law_ist
Wi-Fi is available across the Law Center.

- Instructions for connecting to GULAW-SECURE (the Law Center's wireless network) can be found on the IST section of our website – easy 2 step process. You can also use SAXANET (in use by all of Georgetown University) or EDUROAM (in use by a number of Higher Ed institutions).

- GULAW-EVENTS is used by guests of the university and does not have the security safeguards and bandwidth of GULAW-SECURE.

- Please report any Wi-Fi issues you might experience on campus, including dark areas, to the Service Desk (lawhelp@georgetown.edu).
YOUR NETID

- University NetID is your username for all Georgetown systems using Single Sign-On (SSO).

- You can obtain your NetID through the Admitted Student website, located at http://apps.law.georgetown.edu/admitted-students.

Treat your NetID password with the same care as you do your SSN and other private information.

- Recommend that you change/update your password every 90 days. System will force it every six months at the beginning of each semester.
You can reset your password at the following Georgetown University website – **NEED TO REGISTER YOUR SECRET QUESTIONS AS SOON AS POSSIBLE** for your password self-service portal to work correctly.

https://password.georgetown.edu/aims/ps/
**ZOOM:** Use for online meetings/classes/webinars (SSO)
- Use for Instructional Continuity
- VoIP and toll free numbers;
- Meeting recording (both Audio & Video);
- Screen and Content Sharing;
- Use on any device including mobile platforms;

**BOX.NET:** Unlimited free Cloud Storage (SSO)
- Store documents securely "in the cloud";
- Access your documents anywhere, anytime;
- Share documents with others;
- Collaborate with others within and outside Georgetown;
- Sync your documents between Box and your computer or mobile device.
Office 365

- Can use on mobile platforms
- Ability to download full version on your Mac/PC
Canvas – Instructure’s Canvas Learning Management System: https://georgetownlaw.instructure.com

• Collapses all course information in one single location
• Top LMS platform used by the majority of the top 15 Law Schools
• Canvas Support: http://www.law.georgetown.edu/campus-services/ist/support-training/canvas/

Great Live Chat function under Help if you ever have any questions
GU Mobile – Law Center Edition

Geo-fenced around this area
Your Georgetown Google Apps for Education (GAE) email address is YourNetID@georgetown.edu and can be accessed at http://apps.georgetown.edu.

To forward your GAE email account, please follow the instructions located at https://sites.google.com/a/georgetown.edu/georgetown-law-google-apps-help/forwarding.

An online tutorial for the GAE email system can be found at https://sites.google.com/a/georgetown.edu/georgetown-law-google-apps-help.

Most GULAW faculty DO NOT yet have GAE accounts so you might want to consider using Box.net for file sharing for course work.
Public printers are available throughout the Law Center campus for student use.

Printing costs 6¢ per page, deducted from your GOCard.

“Email to Print” functionality on our public printers – instructions at the printers.

Information on the public printing system (including wireless printing from your laptop) can be found at http://www.law.georgetown.edu/go/printing.
The Law Center follows Georgetown University's Computer Systems Acceptable Use Policy. https://security.georgetown.edu/technology-policies/acceptable-use.

If you encounter technology problems that the Service Desk is unable to resolve OR Have ideas/suggestions on technology improvements

Please email me directly at lawcio@georgetown.edu
QUESTIONS?

This presentation can be found on the IST website.