

# SEATTLE COMMUNITY ASSISTED RESPONSE AND ENGAGEMENT (CARE)



**City of Seattle  
CARE TEAM**

## Summary

**Serving:** Seattle, Washington (pop. 755,078)

**Operating Since:** October 2023

**Current Budget:** \$4.4M

**Alternative Response Model:** City-led and contained within its own department.

**Website:** <https://www.seattle.gov/care>

**Team Composition:** Three Community Crisis Responder (CCR) Teams - Two responders in each team who primarily co-respond with the Seattle Police Department

<b>Call types:</b>	Low-acuity mental health crisis calls that do not pose a threat of violence nor involve a medical emergency, welfare checks, and additional calls at SPD officer request
<b>Staff:</b>	20 to 30 employees
<b>Training:</b>	Training over the course of 4 weeks includes basic life support, de-escalation, context of alternative response, mental health first aid, cultural awareness, and trauma-informed care
<b>Calls responded to per month:</b>	
<b>Dispatch Process:</b>	CARE operates the 911 Emergency Call Center, and can dispatch crisis responders individually or with police presence, 24/7. Seattle Police Department patrol officers can also request a CCR team response.

## Photos

