

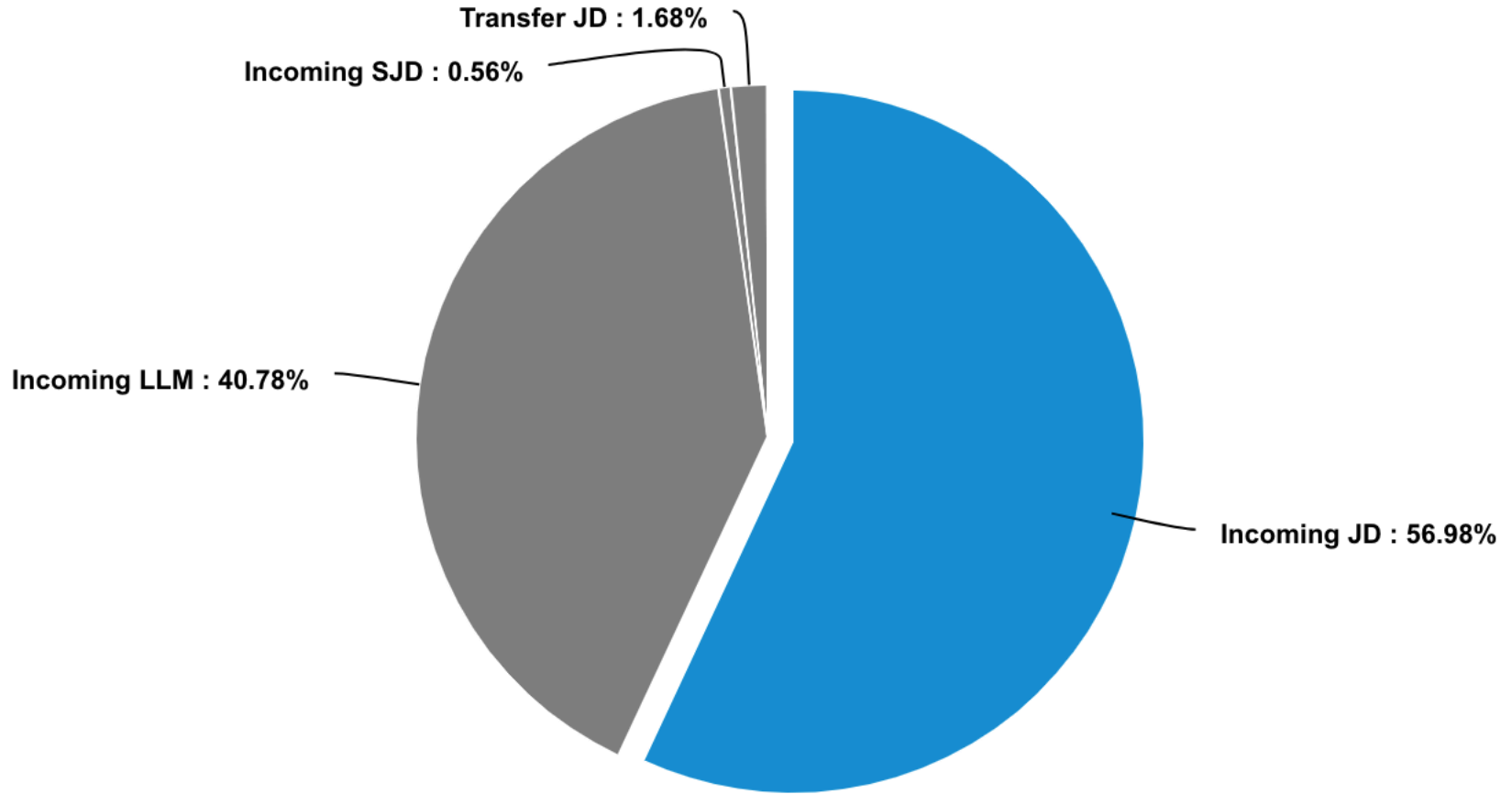
# GEORGETOWN LAW

## STUDENT TECHNOLOGY ORIENTATION

-

FALL 2019

# STUDENT SURVEY RESULTS



# STUDENT SURVEY RESULTS



Laptops: 97.85%  
(Mac 56 %)



Smartphone: 99.5%  
(iPhone 77 %)



Tablet: 55% (+13%)  
(iPad 31%)

Apple  
continues to  
rule the  
student  
computing  
landscape

# STUDENT SURVEY RESULTS (CONT'D)

- Use of lecture capture to include HD video plus projected material. (96%)
- More space for laptops. (88%)
- Use of Classroom technology (82%)
- Top Computing preferences:
  1. Wi-Fi,
  2. Power Availability
  3. Lecture Capture



*IST to analyze survey results for future guidance*

# THE IST SERVICE DESK

- The Technology Service Desk is located at McDonough, Room 152 -- x9284 (202-662-9284)
- The email address is [lawhelp@georgetown.edu](mailto:lawhelp@georgetown.edu).
- The Technology Service Desk is open during:  
**Monday – Friday : 8:00AM-6:00PM**  
**Saturday: 8:30AM-5:00PM**  
**After Hours Call Center Support**
- More information at <http://www.law.georgetown.edu/go/ist>  
Follow us us on Twitter [@law\\_ist](https://twitter.com/law_ist)



Georgetown Law IST  
[@law\\_ist](https://twitter.com/law_ist)

# WIRELESS ACCESS AT THE LAW CENTER

Wi-Fi is available across the Law Center and the university:

- [SaxaNet](#) is a Secure Wireless Network that provides encrypted access to the university network and the Internet.
- [Eduroam](#) (“education roaming”) secure worldwide network that enables the use of *NetID@Georgetown.edu* to connect to the Internet from all participating institutions.
- [GuestNet](#) provides Internet access for visitors without NetID.

Please report any Wi-Fi issues you might experience on campus, including dark areas, to the Service Desk ([lawhelp@georgetown.edu](mailto:lawhelp@georgetown.edu)).

*A major Wi-Fi upgrade to take place next summer with [Wi-Fi 6 \(802.11ax\)](#)*

# NetID & Email

- University **NetID** is your username for all Georgetown systems using **Single Sign-On (SSO)**

Treat your NetID password with the same care as you do your SSN and other private information.

- Use of [DUO](#) for Dual Factor Authentication (highly recommended)
- Your [Georgetown Google Apps for Education](#) (GAE) email address is [NetID@georgetown.edu](#)

# Password Portal

- You can reset your password at the following Georgetown University website – **NEED TO REGISTER YOUR SECRET QUESTIONS AS SOON AS POSSIBLE** for your password self-service portal to work correctly.

<https://password.georgetown.edu/aims/ps/>



Welcome to Georgetown's NetID Password Management System.

NetID:

Language:

 ▼



# Law Center Cloud Apps (SSO)

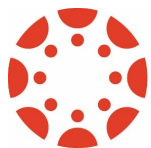


**GU** GU Mobile

**Canvas:** Learning Management System

- Collapses course information in one place.
- Includes links to Lecture Capture, Zoom, Course Evaluation, etc.

Great Live Chat function under  
Help if you ever have any questions



**canvas**  
BY INSTRUCTURE

**Zoom:** Use for online meetings, classes & webinars

- Use for Instructional Continuity
- Screen and Content Sharing;
- Use on any device including mobile platforms;

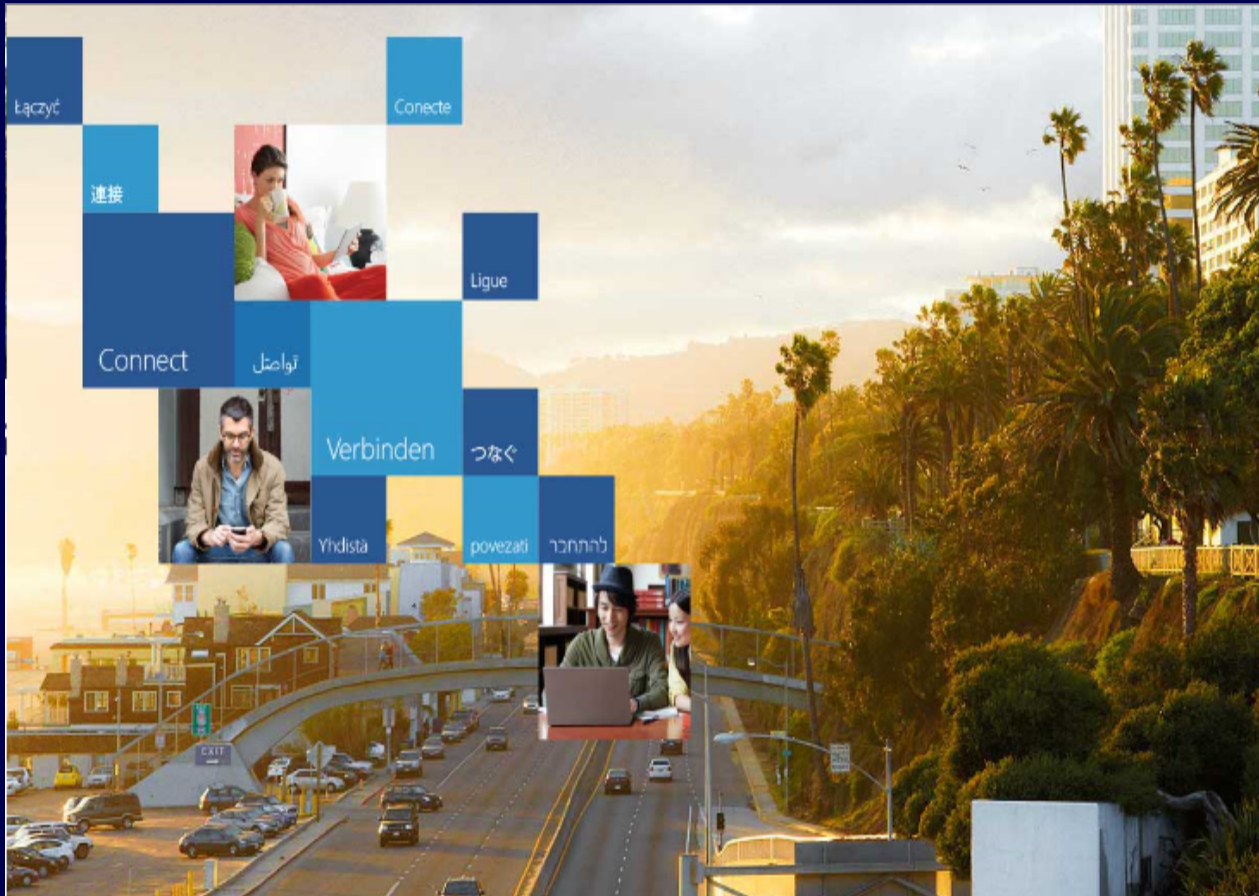
**zoom**

**Box.net:** Unlimited Cloud Storage

- Store documents securely "in the cloud";
- Access your documents anywhere, anytime;
- Share documents with others – inside and outside Georgetown;



# Office 365



Sign in with your organizational account

Keep me signed in

[Sign in](#)

[Can't access your account?](#)

- Can use on mobile platforms
- Ability to download full version on your Mac/PC

# PUBLIC PRINTING

- [Public printing](#) is available throughout the Law Center campus for student use.
- [Printing costs](#) deducted from your GOCard:

	Single Sided (Simplex)	Double Sided (Duplex)
Monochrome	\$.029	\$.029 a side
Color	\$.066	\$.066 a side

- [Print remotely](#) functionality on our public printers – instructions at the printers and website. [Report issues](#) through the use of the QR code on printers.

*Student printing assistance at the library on every Sunday throughout the semester and daily for the next two weeks.*

# GEORGETOWN UNIVERSITY'S COMPUTER SYSTEMS ACCEPTABLE USE POLICY

- The Law Center follows [Georgetown University's Computer Systems Acceptable Use Policy](#).
- If you encounter technology problems that the Service Desk is unable to resolve

OR

- Ideas/suggestions on technology improvements

*Email me directly at [lawcio@georgetown.edu](mailto:lawcio@georgetown.edu)*



This presentation can be found on the [IST website](#).