

How will students be served with behavioral health services during the Public Health Emergency - Coronavirus (COVID-19)?

School based behavioral health services by the Department of Behavioral Health (DBH) and Community Based Organization (CBO) clinicians continue during this time through telehealth.

DBH and CBO clinicians contact their clients and families regularly by phone to conduct wellness check-ins and to schedule therapy sessions with their clients.

Students are able to continue to receive therapy services through online platforms that combine video and audio. Each CBO will determine the online platform to be used by their clinicians. DBH will begin utilizing *Teleplatform* in the next week. Sessions are also available through phone.

If families want to connect with a clinician from DBH or a CBO, how will they do that?

DBH has established a 24-hour mental health hotline (1-888-793-4357) for individuals who are experiencing increased stress and anxiety related to the coronavirus (COVID-19) pandemic to talk with a mental health clinician.

***We can remind those schools that have CBOs and/or DBH clinicians...
[How will it work with DBH clinicians? Will clinicians call the students at home?]***

A student enrolled in a school with a DBH or CBO behavioral health clinician can contact the ***Warm Line*** at 1-888-793-4357 to be connected with the appropriate clinician. A clinician will contact the student by phone to initiate services.

For more information on the District's response to COVID-19, please visit [coronavirus.dc.gov](https://www.coronavirus.dc.gov)